# Vikor Method for Decision Making Problem Using Octagonal Neutrosophic Soft Matrix 

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#### Abstract

The scope of this paper is to introduce a new concept of buying a car on the basis of choice parameter by using vikor method. Here octagonal fuzzy number plays a vital role for solving many decision making problem involving uncertainty. In this paper, the defuzzification is done using the area of region, the fuzzified value can be converted into neutrosophic soft matrix and vikor method is applied to the defuzzified data to find the best solution. Finally, an illustrative example gives the effectiveness and feasibility of the proposed approach.


Key words: Fuzzy soft set, Neutrosophic soft set, Octagonal fuzzy number, Vikor method

## 1. Introduction

The abstract idea of fuzzy set was given by L.A. Zadeh[21] in 1965. On fuzzy soft sets, Advances in fuzzy system was given by B. Ahmed and A. Kharal[1] (2009). The neutrosophic set was developed by F. Smarandache[19] it applied in the field of decision making problems in mass scale of vague, contingency and incompative data. Neutrosophic is related to actual membership function, unstable membership function and not actual membership function. Molodtsov[13] put many research in the field of soft set theory in the application of computer and mathematics in 1999. The octagonal fuzzy numbers are proposed by Malini.S.U and Kennedy Felbin.C[12] in 2013. The octagonal fuzzy number is defuzzified into singleton (crisps) value by area of region. The vikor method is proposed by Opricovis.S and Tzeng[16], in 2007 the extended vikor method in comparison with outranking methods. Compromise solution by multi criteria decision making methods and a comparative analysis of vikor method is developed by Opricovis.S and Tzeng[17], in 2004. The Vikor algorithm is remarkably successful method for solving the uncertainty. The importance feature of the proposed pattern is its level of commiserate are measured by a fixed remark and other possibilities. This gives a successful in producing a desired or intended result.

## 2. Preliminaries

### 2.1 Definition: (Fuzzy Soft Set)[1,2]

Let U be an initial universal set and E be a set of parameters. Let $\mathrm{A} \subseteq \mathrm{E}$. A pair $\left(\widetilde{F_{A}}, \mathrm{E}\right)$ is called a fuzzy soft set over U.
Where $\widetilde{F_{A}}$ is a mapping given by $\widetilde{F_{A}}: \mathrm{E} \rightarrow I^{U}$. Where $I^{U}$ denotes the collection of fuzzy subsets U .

### 2.2 Definition: (Fuzzy Soft Matrices)[4,5]

Let $\left(\widetilde{F_{A}}, \mathrm{E}\right)$ be fuzzy soft set over U . Then a subset of UxE is uniquely defined by
$R_{A}=\left\{(\mathrm{u}, \mathrm{e}): \mathrm{e} \in A, \mathrm{u} \in F_{A}(e)\right\}$ which is called relation form of $\left(\widetilde{F_{A}}, \mathrm{E}\right)$. The characteristic function of $R_{A}$ is written by, $\mu_{R_{A}}: \mathrm{UxE} \rightarrow[0,1]$. Where $\mu_{R_{A}}$ is the membership value of $u \in \mathrm{U}$.
If $\mu_{i j}=\mu_{R_{A}}\left(u_{i}, e_{j}\right) .\left[\mu_{i j}\right]_{m \times n}=\left[\begin{array}{ccc}\mu_{11} & \cdots & \mu_{1 n} \\ \vdots & \ddots & \vdots \\ \mu_{m 1} & \cdots & \mu_{m n}\end{array}\right]$
$\mathrm{m} \times \mathrm{n}$ is soft matrix of the soft set $\left(\widetilde{F_{A}}, \mathrm{E}\right)$ over U .

### 2.3 Definition: (Neutrosophic Soft Set)[3]

Let $\mathrm{U}=\left\{f_{1}, f_{2}, . ., f_{m}\right\}$ be the universal set and E be the set of parameters given by $E=$ $\left\{e_{1}, e_{2}, . ., e_{m}\right\}$. Let $\mathrm{A} \subseteq \mathrm{E}$ a pair ( $\mathrm{F}, \mathrm{A}$ ) be a fuzzy neutrosophic soft set. Then the fuzzy neutrosophic soft set $(\mathrm{F}, \mathrm{A})$ in a matrix form as $\mathrm{A}=\left[a_{i j}\right]$ where $\mathrm{i}=1,2, . ., \mathrm{m}$ and $\mathrm{j}=1,2, . ., \mathrm{n}$.
Let $\left(T_{i j}, I_{i j}, F_{i j}\right)$ be the neutrosophic soft matrix. We can define a matrix in the form

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$\left(T_{i j}, I_{i j}, F_{i j}\right)_{\mathrm{m} \times \mathrm{n}}=\left[\begin{array}{ccc}\left(T_{11}, I_{11}, F_{11}\right) & \cdots & \left(T_{1 n}, I_{1 n}, F_{1 n}\right) \\ \vdots & \ddots & \vdots \\ \left(T_{m 1}, I_{m 1}, F_{m 1}\right) & \cdots & \left(T_{m n}, I_{m n}, F_{m n}\right)\end{array}\right]$
Where $T_{i j}$ is the truth membership function, $I_{i j}$ is the indeterminacy-membership and $F_{i j}$ is a false membership function.

### 2.4 Definition: (Octagonal Fuzzy Number)[12]

A fuzzy number $\tilde{A}$ denoted by $\left(a_{1}, a_{2}, a_{3}, a_{4}, a_{5}, a_{6}, a_{7}, a_{8}\right)$ is a normal octagonal fuzzy number whose membership function $\mu_{\tilde{a}}(\mathrm{x})$, where $a_{1}, a_{2}, a_{3}, a_{4}, a_{5}, a_{6}, a_{7}, a_{8}$ are real numbers is given as
$\mu_{\tilde{a}}(x)= \begin{cases}\multicolumn{1}{c}{,} & \text { if } x<a_{1} \\ k\left(\frac{x-a_{1}}{a_{2}-a_{1}}\right), & \text { if } a_{1} \leq x \leq a_{2} \\ k, & \text { if } a_{2} \leq x \leq a_{3} \\ k+(1-k)\left(\frac{x-a_{3}}{a_{4}-a_{3}}\right), & \text { if } a_{3} \leq x \leq a_{4} \\ 1, & \text { if } a_{4} \leq x \leq a_{5} \\ k+(1-k)\left(\frac{a_{6}-x}{a_{6}-a_{5}}\right), & \text { if } a_{5} \leq x \leq a_{4} \\ k, & \text { if } a_{6} \leq x \leq a_{7} \\ k+(1-k)\left(\frac{a_{8}-x}{a_{8}-a_{7}}\right), & \text { if } a_{7} \leq x \leq a_{8}\end{cases}$
Where $0<\mathrm{k}<1$

## 3. VIKOR Method

The vikor method is widely classified for multi criteria decision making problem. This method is to derive on ranking and selecting a set of possibilities and solve consolation solution for a problem with belligerent criteria. Opricovic[16] introduced the concept of vikor method in 1998. The vikor method is related with positive and negative ideal solution, its sorts the variable into two or more available alternatives to find out the best compromise solution. By vikor method, we can put new ideas for group decision making problem under certain criteria and few clear define calculation is done as follows.
The consolation ranking procedure of the vikor method has the following steps:

1. Find out the positive ideal solution $q_{j}^{+}$and negative $q_{j}^{-}$ideal solution as

$$
q_{j}^{+}=\max _{i} q_{i j}, q_{j}^{-}=\min _{i} q_{i j} \text { where } \mathrm{i}=1,2, \ldots, \mathrm{~m} \text { and } \mathrm{j}=1,2 \ldots, \mathrm{n}
$$

2. Calculate the values for $S_{i}$ and $T_{i}$

$$
\begin{aligned}
& S_{i}=\sum_{j=1}^{n} w_{j}\left(q_{j}^{+}-q_{i j}\right) /\left(q_{j}^{+}-q_{j}^{-}\right), \\
& T_{i}=\max _{j} w_{j}\left(q_{j}^{+}-q_{i j}\right) /\left(q_{j}^{+}-q_{j}^{-}\right)
\end{aligned}
$$

Where $w_{j}$ is the weight.
3. Calculate the value for $E_{i}$,

$$
\begin{aligned}
& \quad \begin{array}{l}
E_{i}=\mathrm{v}\left(S_{i}-S^{+}\right) /\left(S^{+}-S^{+}\right)+(1-\mathrm{v})\left(T_{i}-T^{+}\right) /\left(T^{+}-T^{+}\right) \\
\text {Where } S^{+}=\min _{i} S_{i}, S^{-}=\max _{i} S_{i} \\
T^{+}=\min _{i} T_{i}, T^{-}=\max _{i} T_{i}
\end{array} .
\end{aligned}
$$

Here v is referred as weight.
4. The values of $E_{i}$ is arranged in increasing order according to the parameters.

## 4. Algorithm

Step1. Let $\widetilde{\boldsymbol{A}}=\left(a_{1}, a_{2}, a_{3}, a_{4}, a_{5}, a_{6}, a_{7}, a_{8}\right)$ be an octagonal fuzzy number such that it defuzzified by $\frac{1}{2} \mathrm{~h}$ $\left[\left\langle a_{8}-a_{1}\right\rangle+\left\langle a_{7}-a_{2}\right\rangle\right]+\frac{1}{2} \mathrm{~h}\left[\left\langle a_{6}-a_{3}\right\rangle+\left\langle a_{5}-a_{4}\right\rangle\right]$ and it converted neutrosophic soft matrix into crisps value.
Step2. The positive and negative solution is:
$q^{+}=\left\{\tilde{r}_{1}^{+}, \ldots \ldots, \tilde{r}_{n}^{+}\right\}$, where $\tilde{r}_{j}^{+}=\max \left\{\mathrm{S}\left(\widetilde{r_{1 j}}\right), \ldots, \mathrm{S}\left(\widetilde{r_{m j}}\right)\right\}, \mathrm{j}=1,2, \ldots, \mathrm{n}$

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$q^{-}=\left\{\tilde{r}_{1}^{-}, \ldots \ldots, \tilde{r}_{n}^{-}\right\}$, where $\tilde{r}_{j}^{-}=\min \left\{\mathrm{S}\left(\widetilde{r_{1 j}}\right), \ldots, \mathrm{S}\left(\widetilde{r_{m j}}\right)\right\}, \mathrm{j}=1,2, \ldots, \mathrm{n}$
Step3. Calculate the values for $S_{i}$ and $T_{i}$
$S_{i}=\sum_{j=1}^{n} w_{j} \| \widetilde{r_{j}^{+}}-\widetilde{r_{i j}} / / \quad / / / \widetilde{r_{j}^{+}}-\widetilde{r_{j}^{-}} / / \quad, \mathrm{i}=1,2, \ldots, \mathrm{~m}$
$T_{i}=\max _{j} w_{j} \| \widetilde{r_{j}^{+}}-\widetilde{r_{i j}} / / \quad / / / \widetilde{r_{j}^{+}}-\widetilde{r_{j}^{=}} / / \quad, \mathrm{i}=1,2, \ldots, \mathrm{~m}$
Step4. Calculate the value for
$E_{i}=\mathrm{v}\left(S_{i}-S^{+}\right) /\left(S^{+}-S^{+}\right)+(1-\mathrm{v})\left(T_{i}-T^{+}\right) /\left(T^{+}-T^{+}\right)$

$$
\text { Where } \begin{aligned}
S^{+} & =\min _{i} S_{i}, S^{-}=\max _{i} S_{i} \\
T^{+} & =\min _{i} T_{i}, T^{-}=\max _{i} T_{i} . \text { Here } \mathrm{v}=0.5
\end{aligned}
$$

Step5. Arrange the values for $E_{i}$, according to their choice parameter in increasing order.

## 5. Numerical example

Let U be the universe set. Let Mr.Raj want to buy a car on the basis of choice parameter $\left\{C_{1}, C_{2}, C_{3}\right\}$. Let ' $A$ ' be a BMW, ' $B$ ' be a Benz and ' $C$ ' be Audi. Let us find out the best car to buy by comparing three cars $\mathrm{A}, \mathrm{B}$ and C which their characteristic are 'vehicle front structure and profile', 'stiffness and geometry of front and side structure', 'frontal overhang ahead of front wheels', 'front and rear suspension characteristic', 'vehicle door rocker geometry', 'door latch and structure geometry', 'wheelbase' and 'static stability factor'. Here $C_{1}$ represents guide1, $C_{2}$ represents guide 2 and $C_{3}$ represents guide3. Here all the choice parameter has consider as octagonal fuzzy number.
$\left\{E_{1}(0.10,0.11,0.12,0.13,0.14,0.15,0.16,0.17)\right.$ $(0.11,0.14,0.15,0.21,0.22,0.23,0.24,0.25)$ $(0.22,0.24,0.31,0.32,0.46,0.48,0.51,0.54)\}$
$\left\{E_{1}(0.21,0.23,0.27,0.31,0.34,0.39,0.41,0.42)\right.$ ( $0.51,0.53,0.57,0.61,0.67,0.71,0.72,0.75)$ $(0.33,0.41,0.45,0.49,0.51,0.57,0.62,0.65)\}$
$\left\{E_{1}(0.14,0.17,0.20,0.21,0.24,0.31,0.34,0.41)\right.$ ( $0.21,0.27,0.32,0.41,0.52,0.61,0.63,0.67)$ (0.27,0.29,0.34,0.47,0.51,0.63,0.67,0.72) \}
$\left\{E_{2}(0.13,0.14,0.15,0.16,0.17,0.18,0.20,0.21)\right.$ ( $0.17,0.21,0.24,0.27,0.31,0.32,0.33,0.34)$ $(0.20,0.21,0.23,0.33,0.41,0.42,0.43,0.51)\}$
$\left\{E_{2}(0.23,0.27,0.31,0.32,0.37,0.52,0.57,0.61)\right.$ (0.17,0.19,0.21,0.25,0.32,0.36,0.39,0.42) $(0.27,0.31,0.42,0.45,0.47,0.52,0.54,0.57)\}$
$\left\{E_{2}(0.12,0.17,0.19,0.21,0.22,0.31,0.33,0.41)\right.$ $(0.15,0.21,0.23,0.31,0.34,0.37,0.41,0.45)$ $(0.23,0.27,0.31,0.34,0.37,0.42,0.49,0.51)\}$
$\left\{E_{3}(0.21,0.23,0.24,0.31,0.42,0.42,0.43,0.45)\right.$ ( $0.31,0.32,0.34,0.37,0.41,0.43,0.51,0.53)$ $(0.33,0.41,0.47,0.49,0.51,0.53,0.57,0.61)\}$
$\left\{E_{3}(0.31,0.34,0.37,0.43,0.47,0.51,0.53,0.57)\right.$ ( $0.21,0.23,0.31,0.33,0.42,0.47,0.51,0.53$ ) $(0.11,0.13,0.22,0.24,0.34,0.37,0.41,0.45)\}$
$\left\{E_{3}(0.31,0.34,0.41,0.52,0.57,0.59,0.61,0.63)\right.$ $(0.14,0.21,0.26,0.30,0.37,0.41,0.45,0.51)$ $(0.24,0.27,0.31,0.37,0.43,0.48,0.52,0.58)\})$ [In this matrix Guide $1,2,3$ is mentioned in the row and $\operatorname{Car} \mathrm{A}, \mathrm{B}, \mathrm{C}$ is mentioned in the column]

## Step 1

The octagonal Fuzzy numbers is defuzzied by
$\frac{1}{2} \mathrm{~h}\left[\left\langle a_{8}-a_{1}\right\rangle+\left\langle a_{7}-a_{2}\right\rangle\right]+\frac{1}{2} \mathrm{~h}\left[\left\langle a_{6}-a_{3}\right\rangle+\left\langle a_{5}-a_{4}\right\rangle\right]$ where $\mathrm{h}=0.5$ into singleton crisps value. Then the neutrosophic soft matrix is

$$
\begin{aligned}
& \\
& C_{1} \\
& C_{2} \\
& C_{3}
\end{aligned}\left(\begin{array}{ccc}
(0.04,0.09,0.23) & B & C \\
(0.14,0.16,0.17) & (0.25,0.10,0.20) & (0.18,0.14,0.13) \\
(0.15,0.31,0.29) & (0.15,0.17,0.16) & (0.16,0.21,0.22) \\
(0.21,0.21,0.72)
\end{array}\right)
$$

## Step 2

By vikor method the positive and negative solution is:
$X^{+}=\left\{\widetilde{r_{1}^{+}}, \widetilde{r_{2}^{+}}, \widetilde{r_{3}^{+}}\right\}=\{(0.15,0.31,0.29)(0.24,0.17,0.20)(0.21,0.21,0.72)\}$
$X^{-}=\left\{\widetilde{r_{1}}, \widetilde{r_{2}^{-}}, \widetilde{r_{3}^{-}}\right\}=\{(0.04,0.09,0.23)(0.05,0.10,0.20)(0.16,0.21,0.22)\}$

## Step 3

Compute $S_{i}$ and $T_{i}$ from the following steps:
$S_{1}=\frac{w_{1} \| r_{1}^{+}-r_{11} /}{\left\|r_{1}^{+}-r_{1}^{-}\right\|}+\frac{w_{2}\left\|r_{2}^{+}-r_{12}\right\|}{\left\|/ r_{2}^{+}-r_{2}^{-}\right\|}+\frac{w_{3} \| r_{3}^{+}-r_{13} /}{\left\|/ r_{3}^{+}-r_{3}^{-}\right\|}=1.13$
$S_{2}=\frac{w_{1}\left\|r_{1}^{+}-r_{21}\right\|}{\left\|r_{1}^{+}-r_{1}^{-}\right\|}+\frac{w_{2}\left\|r_{2}^{+}-r_{22} /\right\|}{\left\|/ r_{2}^{+}-r_{2}^{-} /\right\|}+\frac{w_{3}\left\|r_{3}^{+}-r_{23} /\right\|}{\left\|r_{3}^{+}-r_{3}^{-}\right\|}=0.64$
$S_{3}=\frac{w_{1}\left\|r_{1}^{+}-r_{31}\right\|}{\left\|r_{1}^{+}-r_{1}^{-}\right\|}+\frac{w_{2}\left\|r_{2}^{+}-r_{32}\right\|}{\left\|r_{2}^{+}-r_{2}^{-}\right\|}+\frac{w_{3} \| r_{3}^{+}-r_{33} /}{\left\|r_{3}^{+}-r_{3}^{-}\right\|}=0.15$
$T_{1}=\begin{gathered}m a x \\ 3\end{gathered}\left\{\frac{w_{1} \| r_{1}^{+}-r_{11}}{\left\|r_{1}^{+}-r_{1}^{-}\right\|}, \frac{w_{2} \| r_{2}^{+}-r_{12 \|}}{\left\|r_{2}^{+}-r_{2}^{-}\right\|}, \frac{w_{3}\left\|r_{3}^{+}-r_{13}\right\|}{\left\|r_{3}^{+}-r_{3}^{-}\right\|}\right\}=0.63$
$T_{2}=\begin{gathered}m a x \\ 3\end{gathered}\left\{\frac{w_{1}\left\|r_{1}^{+}-r_{21}\right\|}{\left\|r_{1}^{+}-r_{1}^{-}\right\|}, \frac{w_{2}\left\|r_{2}^{+}-r_{22}\right\|}{\left\|/ r_{2}^{+}-r_{2}^{-}\right\|}, \frac{w_{3}\left\|r_{3}^{+}-r_{23} /\right\|}{\left\|r_{3}^{+}-r_{3}^{-}\right\|}\right\}=0.50$

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$T_{3}=\begin{gathered}m a x \\ 3\end{gathered}\left\{\frac{w_{1} \| r_{1}^{+}-r_{31 /}}{\left\|/ r_{1}^{+}-r_{1}^{-}\right\|}, \frac{w_{2}\left\|r_{2}^{+}-r_{32}\right\|}{\left\|/ r_{2}^{+}-r_{2}^{-}\right\|}, \frac{w_{3}\left\|r_{3}^{+}-r_{33} /\right\|}{\left\|r_{3}^{+}-r_{3}^{-} /\right\|}\right\}=0.15$

## Step 4

Compute value for
$E_{i}=\mathrm{v}\left(S_{i}-S^{+}\right) /\left(S^{+}-S^{+}\right)+(1-\mathrm{v})\left(T_{i}-T^{+}\right) /\left(T^{+}-T^{+}\right)$
Let $\mathrm{v}=0.5$, we get $E_{1}=1, E_{2}=0.61$ and $E_{3}=0$.

## Step 5

The value of E in increasing order. We get

| Cars | A | B | C | Ranking | Compromise <br> Solution |
| :---: | :---: | :---: | :---: | :---: | :---: |
| E(Guides) | 0.997 | 0.61 | 0.003 | $\mathrm{~A}<\mathrm{B}<\mathrm{C}$ | A |

## Step 6

The ranking of E in increasing order, the alternative with first position is A with $\mathrm{E}(\mathrm{A})=0.997$. We conclude that car A received maximum positive commend. So Mr.Raj can select BMW car.

| Customer | Cars | Solution |
| :---: | :---: | :---: |
| Mr.Raj | BMW | $\mathbf{0 . 9 9 7}$ |
|  | Benz | 0.61 |
|  | Audi | 0.003 |

From this table this shows that Mr.Raj can choose BMW car while compared to Benz and Audi. In case there is a tie, then the process is repeated for Mr.Raj by reassessing the Guides.

## 6. Conclusion

In this paper, we have introduced the vikor method for solving the octagonal fuzzy number in decision making problem under uncertainty. The octagonal fuzzy number is defuzzified neutrosophic soft matrix into crisp value and vikor method is applied to get a fruitful result for choosing a best car by comparing the three alternative parameters. Thus vikor is successful method for solving MCDM problem.

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