



Subtraction operational aggregation operators of simplified neutrosophic numbers and their multi-attribute decision making approach

Shigui Du ^{1,2}, Rui Yong ² and Jun Ye ^{1,2,*}

¹ Institute of Rock Mechanics, Ningbo University, Ningbo 315211, Zhejiang, P.R. China; dushigui@nbu.edu.cn

² School of Civil Engineering, Shaoxing University; Shaoxing 312000, Zhejiang, P.R. China; yongrui@usx.edu.cn

* Correspondence: yejun1@nbu.edu.cn; Tel.: 86 575 88327323

Abstract: The simplified form of a neutrosophic set (NS) was introduced as the simplified NS (S-NS) containing an interval-valued NS (IV-NS) and a single-valued NS (SV-NS) when its truth, indeterminacy and falsity membership degrees are constrained in the real standard interval [0, 1] for the convenience of actual applications. Then, Ye presented subtraction operations of simplified neutrosophic numbers (S-NNs), containing the subtraction operations of interval-valued neutrosophic numbers (IV-NNs) and single-valued neutrosophic numbers (SV-NNs) in S-NN setting. However, the subtraction operations of S-NSs lack actual applications in current research. Since simplified neutrosophic aggregation operators are one of critical mathematical tools in decision making (DM) applications, they have been not investigated so far. Regarding the subtraction operations of S-NNs (SV-NNs and IV-NNs), this work proposes an IV-NN subtraction operational weighted arithmetic averaging (IV-NNSOWAA) operator and a SV-NN subtraction operational weighted arithmetic averaging (SV-NNSOWAA) operator as a necessary complement to existing aggregation operators of S-NNs to aggregate S-NNs (SV-NNs and IV-NNs). Then, a DM approach is developed by means of the SV-NNSOWAA and IV-NNSOWAA operators. Finally, an illustrative example is presented to indicate the applicability and effectiveness of the developed approach.

Keywords: Decision making; Simplified neutrosophic set; Subtraction operation; Subtraction operational aggregation operator

1. Introduction

Neutrosophic set (NS) introduced by Smarandache [1] can depict indeterminate and inconsistent information, which is characterized independently by its truth, falsity and indeterminacy membership degrees in the real standard or non-standard interval]⁻⁰, 1⁺[. As a simplified form of NS, however, a simplified NS (S-NS) can be introduced when the truth, falsity and indeterminacy membership degrees are constrained in the real standard [0, 1] for the convenience of actual applications. Thus, Ye [2] introduced the S-NS composed of an interval-valued NS (IV-NS) [3] and a single-valued NS (SV-NS) [4], as the subclass of NS. S-NSs can depict the inconsistent and indeterminate information which exists in actual situations, while (interval-valued) intuitionistic fuzzy sets (IFSs) cannot do it. Therefore, S-NSs have received more and more attention in various fields. So far S-NSs (SV-NSs and IV-NSs) have been utilized in image processing [5], medical

diagnosis [6], clustering analysis [7, 8], fault diagnosis [9-11], decision making (DM) [12-23] and so on.

Then, division and subtraction operations of (interval-valued) IFSs were presented in existing literature [26-28], and then the subtraction operational aggregation operators (SOAOs) of IFSs were developed for DM problems of clay-brick selection [29]. After that, division and subtraction operations of S-NSs [30], containing the division and subtraction operations of IV-NNs and SV-NNs, were proposed as the operational generalization of (interval-valued) IFSs. However, the subtraction operations of S-NSs lack actual applications in current research. Since simplified neutrosophic number (S-NN) aggregation operators are one of critical mathematical tools in DM applications, the SOAOs of S-NNs have been not investigated so far. Since S-NSs are the extension of (interval-valued) IFSs, the SOAOs of (interval-valued) IFSs can be also generalized to S-NSs to form the SOAOs of S-NSs as a necessary complement to existing aggregation operators of S-NNs. Hence, this paper presents an IV-NN subtraction operational weighted arithmetic averaging (IV-NNSOWAA) operator and a SV-NN subtraction operational weighted arithmetic averaging (SV-NNSOWAA) operator based on the S-NN (IV-NN and SV-NN) aggregation operators [18-20] and establishes their multi-attribute DM approach in S-NN setting.

For this study, the remainder of this paper is formed as the structure. Section 2 introduces some basic notion of S-NSs and operations of S-NNs (IV-NNs and SV-NNs). Section 3 proposes the SV-NNSOWAA and IV-NNSOWAA operators of S-NNs. A multi-attribute DM approach is developed by using the SV-NNSPOWAA or IV-NNSOWAA operator in Section 4. In Section 5, an illustrative example is provided to indicate the applicability and effectiveness of the developed approach. Some conclusions and future work are contained in Section 6.

2. Some basic notion of S-NSs and operations of S-NNs

By the truth, falsity and indeterminacy membership degrees constrained in the real standard interval [0, 1] for the convenience of actual applications, Ye [2] introduced the S-NS notion as a subclass of NS.

Definition 1 [2]. A S-NS *N* in a universal of discourse *U* is characterized by a truth-membership function $TM_N(u)$, a falsity-membership function $FM_N(u)$, and an indeterminacy-membership function $IM_N(u)$, where the values of the three functions $TM_N(u)$, $IM_N(u)$ and $FM_N(u)$ are three real single/interval values in the real standard interval [0, 1], such that $TM_N(u)$, $IM_N(u)$, $FM_N(u) \in [0, 1]$ and $0 \le TM_N(u) + IM_N(u) + FM_N(u) \le 3$ for SV-NS and then $TM_N(u)$, $IM_N(u)$, $FM_N(u) \subseteq [0, 1]$ and $0 \le sup$ $TM_N(u) + sup \ FM_N(u) \le 3$ for IV-NS. Thus, a S-NS *N* is denoted as the following mathematical symbol:

 $N = \left\{ \left\langle u, TM_{N}(u), IM_{N}(u), FM_{N}(u) \right\rangle | u \in U \right\}.$

For the simplified representation, the element $\langle u, TM_N(u), IM_N(u), FM_N(u) \rangle$ in the S-NS *N* is simply denoted as the S-NN *a* = <*TMa*, *IMa*, *FMa*>, including IV-NN and SV-NN.

Suppose that two S-NNs are $a = \langle TM_a, IM_a, FM_a \rangle$ and $b = \langle TM_b, IM_b, FM_b \rangle$, then there are the following relations [2]:

(i) $a^{c} = \langle FM_{a}, 1 - IM_{a}, TM_{a} \rangle$ for the complement of the SV-NN *a* and $a^{c} = \langle [\inf FM_{a}, \sup FM_{a}], [1 - \sup IM_{a}, 1 - \inf IM_{a}], [\inf TM_{a}, \sup TM_{a}] \rangle$ for the complement of the IV-NN *a*;

(ii) $a \subseteq b$ if and only if $TM_a \leq TM_b$, $IM_a \geq IM_b$, and $FM_a \geq FM_b$ for the SV-NN a and $\inf TM_a \leq \inf TM_b$, $\inf IM_a \geq \inf IM_b$, $\inf FM_a \geq \inf FM_b$ sup $TM_a \leq \sup TM_b$, sup $IM_a \geq \sup IM_b$, and $\sup FM_a \geq \sup FM_b$ for the IV-NN a;

(iii) a = b if and only if $a \subseteq b$ and $b \subseteq a$.

are introduced as follows [18, 20]:

 $a + b = \langle TM_a + TM_b - TM_a TM_b, IM_a IM_b, FM_a FM_b \rangle$ for SV-NNs (i) and $a+b = \left\langle \begin{bmatrix} \inf TM_a + \inf TM_b - \inf TM_a \inf TM_b, \sup TM_a + \sup TM_b - \sup TM_a \sup TM_b \end{bmatrix}, \\ \begin{bmatrix} \inf IM_a \inf IM_b, \sup IM_a \sup IM_b \end{bmatrix}, \begin{bmatrix} \inf FM_a \inf FM_b, \sup FM_a \sup FM_b \end{bmatrix} \right\rangle$ for IV-NNs; (ii) $a \times b = \langle TM_a TM_b, IM_a + IM_b - IM_a IM_b, FM_a + FM_b - FM_a FM_b \rangle$ for SV-NNs and $a \times b = \left\langle \begin{bmatrix} \inf TM_{a} \inf TM_{b}, \sup TM_{a} \sup TM_{b} \end{bmatrix}, \\ \begin{bmatrix} \inf IM_{a} + \inf IM_{b} - \inf IM_{a} \inf IM_{b}, \sup IM_{a} + \sup IM_{b} - \sup IM_{a} \sup IM_{b} \end{bmatrix}, \\ \begin{bmatrix} \inf FM_{a} + \inf FM_{b} - \inf FM_{a} \inf FM_{b}, \sup FM_{a} + \sup FM_{b} - \sup FM_{a} \sup FM_{b} \end{bmatrix} \right\rangle$ for **IV-NNs** (iii) $\rho a = \langle 1 - (1 - TM_a)^{\rho}, IM_a^{\rho}, FM_a^{\rho} \rangle$ for SV-NN and $\rho > 0$ $\rho a = \langle [1 - (1 - \inf TM_a)^{\rho}, 1 - (1 - \sup TM_a)^{\rho}], [(\inf FM_a)^{\rho}, (\sup FM_a)^{\rho}] \rangle$ for IV-NN and $\rho > 0$; (iv) $a^{\rho} = \langle TM_a^{\rho}, 1 - (1 - IM_a)^{\rho}, 1 - (1 - FM_a)^{\rho} \rangle$ for SV-NN and $\rho > 0$ and $a^{\rho} = \left\langle \frac{[(\inf TM_{a})^{\rho}, (\sup TM_{a})^{\rho}], [1 - (1 - \inf IM_{a})^{\rho}, 1 - (1 - \sup IM_{a})^{\rho}],}{[1 - (1 - \inf FM_{a})^{\rho}, 1 - (1 - \sup FM_{a})^{\rho}]} \right\rangle \text{ for IV-NN and } \rho > 0.$ For any S-NN *a* = <*TM*_{*a*}, *IM*_{*a*}, *FM*_{*a*}>, its score functions can be introduced as follows [18]: $S(a) = (2 + TM_a - IM_a - FM_a)/3$, $S(a) \in [0,1]$ for SV-NN, (1)

For two S-NNs $a = \langle TM_a, IM_a, FM_a \rangle$ and $b = \langle TM_b, IM_b, FM_b \rangle$, their operational laws

$$S(a) = (4 + \inf TM_a - \inf IM_a - \inf FM_a + \sup TM_a - \sup IM_a - \sup FM_a) / 6, \quad S(a) \in [0,1] \text{ for}$$

IV-NN. (2)

Set $a_j = \langle TM_{a_j}, IM_{a_j}, FM_{a_j} \rangle$ (*j* = 1, 2, ..., *n*) as a group of S-NNs. Then we can introduce the following SV-NN weighted arithmetic averaging (SV-NNWAA) and IV-NN weighted arithmetic averaging (IV-NNWAA) operators [18, 20]:

$$SV - NNWAA(a_{1}, a_{2}, ..., a_{n}) = \sum_{j=1}^{n} w_{j}a_{j} = \left\langle 1 - \prod_{j=1}^{n} (1 - TM_{a_{j}})^{w_{j}}, \prod_{j=1}^{n} (IM_{a_{j}})^{w_{j}}, \prod_{j=1}^{n} (FM_{a_{j}})^{w_{j}} \right\rangle, (3)$$

$$IV - NNWAA(a_{1}, a_{2}, ..., a_{n}) = \sum_{j=1}^{n} w_{j}a_{j}$$

$$= \left\langle \left[1 - \prod_{j=1}^{n} (1 - \inf TM_{a_{j}})^{w_{j}}, 1 - \prod_{j=1}^{n} (1 - \sup TM_{a_{j}})^{w_{j}} \right], \left[\prod_{j=1}^{n} (\inf FM_{a_{j}})^{w_{j}}, \prod_{j=1}^{n} (\sup FM_{a_{j}})^{w_{j}} \right] \right\rangle, (4)$$

where w_j (j = 1, 2, ..., n) is the weight of a_j (j = 1, 2, ..., n) for $w_j \in [0, 1]$ and $\sum_{i=1}^{n} w_j = 1$.

3. SOAOs of S-NNs (SV-NNs and IV-NNs)

In this section, we present SOAOs based on the subtraction operation of S-NNs (SV-NNs and IV-NNs).

Definition 2 [30]. Set $a = \langle TM_a, IM_a, FM_a \rangle$ and $b = \langle TM_b, IM_b, FM_b \rangle$ as two S-NNs (SV-NNs and IV-NNs), then the subtraction operations of the S-NNs *a* and *b* are defined below:

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$$a-b = \left\langle \frac{TM_a - TM_b}{1 - TM_b}, \frac{IM_a}{IM_b}, \frac{FM_a}{FM_b} \right\rangle \text{ for SV-NNs,}$$
(5)

$$a-b = \left\langle \begin{bmatrix} \frac{\inf TM_{a} - \inf TM_{b}}{1 - \inf TM_{b}}, \frac{\sup TM_{a} - \sup TM_{b}}{1 - \sup TM_{b}} \end{bmatrix}, \\ \begin{bmatrix} \frac{\inf IM_{a}}{\inf IM_{b}}, \frac{\sup IM_{a}}{\sup IM_{b}} \end{bmatrix}, \begin{bmatrix} \frac{\inf FM_{a}}{\inf FM_{b}}, \frac{\sup FM_{a}}{\sup FM_{b}} \end{bmatrix} \right\rangle \text{ for IV-NNs,}$$
(6)

which is valid under the conditions $a \ge b$, $TM_b \ne 1$, $IM_b \ne 0$, and $FM_b \ne 0$ for the SV-NNs *a* and *b*, and then $a \supseteq b$, $TM_b \ne [1, 1]$, $IM_b \ne [0, 0]$, and $FM_b \ne [0, 0]$ for the IV-NNs *a* and *b*.

Corresponding to the operational laws of S-NNs, we give the following theorem. **Theorem 1.** Set $a = \langle TM_a, IM_a, FM_a \rangle$ and $b = \langle TM_b, IM_b, FM_b \rangle$ as two S-NNs and $\rho > 0$. Then, there are the following subtraction operational laws:

$$\rho(a-b) = \left\langle 1 - \left(1 - \frac{TM_a - TM_b}{1 - TM_b}\right)^{\rho}, \left(\frac{IM_a}{IM_b}\right)^{\rho}, \left(\frac{FM_a}{FM_b}\right)^{\rho} \right\rangle, \text{ if } a \ge b, TM_b \ne 1, IM_b, FM_b \ne 0 \quad \text{for SV-NNs, (7)}$$

$$\rho(a-b) = \left\langle \begin{bmatrix} 1 - \left(1 - \frac{\inf TM_a - \inf TM_b}{1 - \inf TM_b}\right)^{\rho}, 1 - \left(1 - \frac{\sup TM_a - \sup TM_b}{1 - \sup TM_b}\right)^{\rho} \end{bmatrix}, \\ \begin{bmatrix} \left(\frac{\inf IM_a}{\inf IM_b}\right)^{\rho}, \left(\frac{\sup IM_a}{\sup IM_b}\right)^{\rho} \end{bmatrix}, \begin{bmatrix} \left(\frac{\inf FM_a}{\inf FM_b}\right)^{\rho}, \left(\frac{\sup FM_a}{\sup FM_b}\right)^{\rho} \end{bmatrix} \\ \end{pmatrix}, \text{ if } a \ge b, TM_b \ne [1, 1], IM_b, FM_b \ne [0, 0] \\ \end{bmatrix} \right\rangle$$

for IV-NNs, (8)

$$(a-b)^{\lambda} = \left\langle \left(\frac{TM_a - TM_b}{1 - TM_b}\right)^{\lambda}, 1 - \left(1 - \frac{IM_a}{IM_b}\right)^{\lambda}, 1 - \left(1 - \frac{FM_a}{FM_b}\right)^{\lambda} \right\rangle, \text{ if } a \ge b, TM_b \neq 1, IM_b, FM_b \neq 0 \text{ for } SV-NNs, (9)$$

$$(a-b)^{\rho} = \left\langle \begin{bmatrix} \left(\frac{\inf TM_{a} - \inf TM_{b}}{1 - \inf TM_{b}}\right)^{\rho}, \left(\frac{\sup TM_{a} - \sup TM_{b}}{1 - \sup TM_{b}}\right)^{\rho} \end{bmatrix}, \\ \begin{bmatrix} 1 - \left(1 - \frac{\inf IM_{a}}{\inf IM_{b}}\right)^{\rho}, 1 - \left(1 - \frac{\sup IM_{a}}{\sup IM_{b}}\right)^{\rho} \end{bmatrix}, \\ \begin{bmatrix} 1 - \left(1 - \frac{\inf FM_{a}}{\inf FM_{b}}\right)^{\rho}, 1 - \left(1 - \frac{\sup FM_{a}}{\sup FM_{b}}\right)^{\rho} \end{bmatrix} \\ \end{bmatrix} \right\rangle, \text{ if } a \supseteq b, TM_{b} \neq [1,1], IM_{b}, FM_{b} \neq [0,0]$$

$$\left[1 - \left(1 - \frac{\inf FM_{a}}{\inf FM_{b}}\right)^{\rho}, 1 - \left(1 - \frac{\sup FM_{a}}{\sup FM_{b}}\right)^{\rho} \right] \\ for \text{ IV-NNs. (10)}$$

Obviously, Eqs. (7)-(10) are true according to the operational laws of S-NNs. **Definition 3.** Set $a_j = \langle TM_{a_j}, IM_{a_j}, FM_{a_j} \rangle$ and $b_j = \langle TM_{b_j}, IM_{b_j}, FM_{b_j} \rangle$ (j = 1, 2, ..., n) as two groups of S-NNs and $c_j = a_j - b_j = \langle TM_{c_j}, IM_{c_j}, FM_{c_j} \rangle$ (j = 1, 2, ..., n) as a group of subtraction operations between a_j and b_j . Based on Eqs. (3), (4) and (7)-(10), we can present the SV-NNSOWAA and IV-NNSOWAA operators:

$$SV - NNSOWAA(c_1, c_2, ..., c_n) = \sum_{j=1}^n w_j c_j = \sum_{j=1}^n w_j (a_j - b_j)$$

for SV-NNs, (11)
$$= \left\langle 1 - \prod_{j=1}^n (1 - TM_{c_j})^{w_j}, \prod_{j=1}^n (IM_{c_j})^{w_j}, \prod_{j=1}^n (FM_{c_j})^{w_j} \right\rangle$$

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$$IV - NNSOWAA(c_{1}, c_{2}, ..., c_{n}) = \sum_{j=1}^{n} w_{j}c_{j} = \sum_{j=1}^{n} w_{j}(a_{j} - b_{j})$$

$$= \left\langle \begin{bmatrix} 1 - \prod_{j=1}^{n} (1 - \inf TM_{c_{j}})^{w_{j}}, 1 - \prod_{j=1}^{n} (1 - \sup TM_{c_{j}})^{w_{j}} \end{bmatrix}, \begin{bmatrix} 1 - \inf TM_{c_{j}})^{w_{j}}, 1 - \prod_{j=1}^{n} (1 - \sup TM_{c_{j}})^{w_{j}} \end{bmatrix}, \begin{bmatrix} \prod_{j=1}^{n} (\inf FM_{c_{j}})^{w_{j}}, \prod_{j=1}^{n} (\sup FM_{c_{j}})^{w_{j}} \end{bmatrix} \right\rangle$$
for IV-NNs, (12)

where w_j (j = 1, 2, ..., n) is the weight of $c_j = a_j - b_j$ (j = 1, 2, ..., n) for $w_j \in [0, 1]$ and $\sum_{j=1}^n w_j = 1$, and the three elements in c_j for the SV-NNs a and b contain the following forms:

$$TM_{c_{j}} = \begin{cases} \frac{TM_{a_{j}} - TM_{b_{j}}}{1 - TM_{b_{j}}} \in [0, 1], \text{ if } TM_{a_{j}} \ge TM_{b_{j}} \text{ and } TM_{b_{j}} \neq 1\\ 0, \text{ otherwise} \end{cases},$$
(13)

$$IM_{c_{j}} = \begin{cases} \frac{IM_{a_{j}}}{IM_{b_{j}}} \in [0,1], \text{ if } IM_{a_{j}} \le IM_{b_{j}} \text{ and } IM_{b_{j}} \ne 0, \end{cases}$$
(14)

$$FM_{c_{j}} = \begin{cases} \frac{FM_{a_{j}}}{FM_{b_{j}}} \in [0,1], & \text{if } FM_{a_{j}} \leq FM_{b_{j}} & \text{and } FM_{b_{j}} \neq 0\\ 1, & \text{otherwise} \end{cases},$$
(15)

or the three elements in *c_i* for the IV-NNs *a* and *b* contain the following forms:

$$TM_{c_{j}} = \begin{cases} \left[\frac{\inf TM_{a_{j}} - \inf TM_{b_{j}}}{1 - \inf TM_{b_{j}}}, \frac{\sup TM_{a_{j}} - \sup TM_{b_{j}}}{1 - \sup TM_{b_{j}}}\right] \subseteq [0,1], \text{ if } TM_{a_{j}} \supseteq TM_{b_{j}} \text{ and } TM_{b_{j}} \neq [1,1], (16) \end{cases}$$

$$IM_{c_{j}} = \begin{cases} \left[\frac{\inf IM_{a_{j}}}{\inf IM_{b_{j}}}, \frac{\sup IM_{a_{j}}}{\sup IM_{b_{j}}}\right] \subseteq [0,1], \text{ if } IM_{a_{j}} \subseteq IM_{b_{j}} \text{ and } IM_{b_{j}} \neq [0,0], (17) \end{cases}$$

$$IM_{c_{j}} = \begin{cases} \left[\frac{\inf FM_{a_{j}}}{\inf FM_{b_{j}}}, \frac{\sup FM_{a_{j}}}{\sup FM_{b_{j}}}\right] \subseteq [0,1], \text{ if } FM_{a_{j}} \subseteq FM_{b_{j}} \text{ and } FM_{b_{j}} \neq [0,0], (17) \end{cases}$$

$$FM_{c_{j}} = \begin{cases} \left[\frac{\inf FM_{a_{j}}}{\inf FM_{b_{j}}}, \frac{\sup FM_{a_{j}}}{\sup FM_{b_{j}}}\right] \subseteq [0,1], \text{ if } FM_{a_{j}} \subseteq FM_{b_{j}} \text{ and } FM_{b_{j}} \neq [0,0], (18) \end{cases}$$

4. Multi-attribute DM approach corresponding to the SV-NNSOWAA and IV-NNSOWAA operators

Regarding the SV-NNSOWAA and IV-NNSOWAA operators, we can establish a multi-attribute DM approach to deal with the DM problem with S-NNs (SV-NNs and IV-NNs).

As for a multi-attribute DM problem in S-NN setting, suppose that $P = \{P_1, P_2, ..., P_m\}$ is a set of alternatives and $R = \{r_1, r_2, ..., r_n\}$ is a set of attributes. Then the suitability assessment of an alternative P_i (i = 1, 2, ..., m) over an attribute r_j (j = 1, 2, ..., n) is expressed by a S-NN $a_{ij} = \langle TM_{a_{ij}}, IM_{a_{ij}}, FM_{a_{ij}} \rangle$ (i = 1, 2, ..., m; j = 1, 2, ..., n), where $TM_{a_{ij}}$ indicates the degree that the alternative P_i is satisfactory to the attribute r_j , $IM_{a_{ij}}$ indicates the indeterminate degree that the alternative P_i is satisfactory and/or unsatisfactory to the attribute r_j , and $FM_{a_{ij}}$ indicates the degree for the degree for $M_{a_{ij}}$ indicates f

that the alternative P_i is unsatisfactory to the attribute r_j . Thus, all the assessment values of S-NNs can be structured as a S-NN decision matrix $D = (a_{ij})_{m \times n}$. Then, the weight of each attribute r_j (j = 1, 2, ..., n) is w_j (j = 1, 2, ..., n) for $w_j \in [0, 1]$ and $\sum_{j=1}^n w_j = 1$.

Regarding the DM problem with S-NNs (SV-NNs or IV-NNs), the decision steps is indicated as follows:

Step 1. From the S-NN decision matrix $D = (a_{ij})_{m_{\times}n_{j}}$ the *j*-th S-NN positive ideal solution can be determined by the SV-NN $a_{j}^{+} = \langle TM_{j}^{+}, IM_{j}^{+}, FM_{j}^{+} \rangle = \langle \max_{i}(TM_{ij}), \min_{i}(IM_{ij}), \min_{i}(FM_{ij}) \rangle$ or the

IV-NN
$$a_{j}^{+} = \langle TM_{j}^{+}, IM_{j}^{+}, FM_{j}^{+} \rangle = \langle \begin{bmatrix} \max_{i} (\inf TM_{ij}), \max_{i} (\sup TM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \min_{i} (\inf IM_{ij}), \min_{i} (\sup IM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \min_{i} (\inf FM_{ij}), \min_{i} (\sup FM_{ij}) \end{bmatrix} \end{pmatrix}$$
 $(j = 1, 2, ..., n; i = 1, 2, ..., n; n; i = 1, 2, ..., n; i = 1, 2, ..., n; n = 1, ..., n = 1, ...$

m), while the *j*-th S-NN negative ideal solution can be determined by the SV-NN

$$a_j^- = \langle TM_j^-, IM_j^-, FM_j^- \rangle = \langle \min_i(TM_{ij}), \max_i(IM_{ij}), \max_i(FM_{ij}) \rangle$$
 or the IV-NN
 $a_j^- = \langle TM_j^-, IM_j^-, FM_j^- \rangle = \langle \begin{bmatrix} \min_i(\inf TM_{ij}), \min_i(\sup TM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \max_i(\inf IM_{ij}), \max_i(\sup IM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \max_i(\inf FM_{ij}), \max_i(\sup FM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \max_i(\inf FM_{ij}), \max_i(\sup FM_{ij}) \end{bmatrix} \rangle$

Step 2. Two collective values d_i^+ and d_i^- (*i* = 1, 2, ..., *m*) for each alternative P_i (*i* = 1, 2, ..., *m*) can be obtained by the SV-NNSOWAA and IV-NNSOWAA operators:

$$\begin{aligned} d_{i}^{+} &= SV - NNSOWAA(c_{i1}^{+}, c_{i2}^{+}, ..., c_{in}^{+}) = \sum_{j=1}^{n} w_{j} c_{ij}^{+} = \sum_{j=1}^{n} w_{j} (a_{j}^{+} - a_{ij}) \\ &= \left\langle 1 - \prod_{j=1}^{n} (1 - TM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (IM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (FM_{c_{ij}^{+}})^{w_{j}} \right\rangle \\ d_{i}^{+} &= IV - NNSOWAA(c_{i1}^{+}, c_{i2}^{+}, ..., c_{in}^{+}) = \sum_{j=1}^{n} w_{j} c_{ij}^{+} = \sum_{j=1}^{n} w_{j} (a_{j}^{+} - a_{ij}) \\ &= \left\langle \left[\prod_{j=1}^{n} (1 - \inf TM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (1 - \sup TM_{c_{ij}^{+}})^{w_{j}} \right], \left[\prod_{j=1}^{n} (\inf FM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (\sup FM_{c_{ij}^{+}})^{w_{j}} \right] \right\rangle \\ &\quad \text{for the} \\ &= \left\langle \left[\prod_{j=1}^{n} (\inf IM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (\sup IM_{c_{ij}^{+}})^{w_{j}} \right], \left[\prod_{j=1}^{n} (\inf FM_{c_{ij}^{+}})^{w_{j}}, \prod_{j=1}^{n} (\sup FM_{c_{ij}^{+}})^{w_{j}} \right] \right\rangle \\ &\quad \text{IV-NN } a_{ij}, (20) \\ &\quad d_{i}^{-} = SV - NNSOWAA(c_{i1}^{-}, c_{i2}^{-}, ..., c_{in}^{-}) = \sum_{j=1}^{n} w_{j} c_{ij}^{-} = \sum_{j=1}^{n} w_{j} (a_{ij} - a_{j}^{-}) \\ &= \left\langle 1 - \prod_{j=1}^{n} (1 - TM_{c_{ij}^{-}})^{w_{j}}, \prod_{j=1}^{n} (IM_{c_{ij}^{-}})^{w_{j}}, \prod_{j=1}^{n} (FM_{c_{ij}^{-}})^{w_{j}} \right\rangle \\ \end{aligned}$$

$$\begin{aligned} d_{i}^{-} &= IV - NNSOWAA(c_{i1}^{-}, c_{i2}^{-}, ..., c_{in}^{-}) = \sum_{j=1}^{n} w_{j} c_{ij}^{-} = \sum_{j=1}^{n} w_{j} (a_{ij} - a_{j}^{-}) \\ &= \left\langle \begin{bmatrix} 1 - \prod_{j=1}^{n} (1 - \inf TM_{c_{ij}^{-}})^{w_{j}}, 1 - \prod_{j=1}^{n} (1 - \sup TM_{c_{ij}^{-}})^{w_{j}} \end{bmatrix}, \\ & \left[\prod_{j=1}^{n} (\inf IM_{c_{ij}^{-}})^{w_{j}}, \prod_{j=1}^{n} (\sup IM_{c_{ij}^{-}})^{w_{j}} \end{bmatrix}, \begin{bmatrix} \prod_{j=1}^{n} (\inf FM_{c_{ij}^{-}})^{w_{j}}, \prod_{j=1}^{n} (\sup FM_{c_{ij}^{-}})^{w_{j}} \end{bmatrix} \right\rangle \end{aligned}$$
for the IV-NN a_{ij} , (22)

where w_j (j = 1, 2, ..., n) is the attribute weight for $w_j \in [0, 1]$ and $\sum_{j=1}^n w_j = 1$, and the components in the SV-NNs c_{ij}^+ and c_{ij}^- contain the following forms:

$$\begin{split} TM_{c_{ij}^{+}} &= \begin{cases} \frac{TM_{a_{j}^{+}} - TM_{a_{ij}}}{1 - TM_{a_{ij}}}, & \text{if } TM_{a_{j}^{+}} \geq TM_{a_{ij}} \text{ and } TM_{a_{ij}} \neq 1, \\ 0, & \text{otherwise} \end{cases}, \\ IM_{c_{ij}^{+}} &= \begin{cases} \frac{IM_{a_{j}^{+}}}{IM_{a_{ij}}}, & \text{if } IM_{a_{j}^{+}} \leq IM_{a_{ij}} \text{ and } IM_{a_{ij}} \neq 0, \\ 1, & \text{otherwise} \end{cases}, \\ FM_{c_{ij}^{+}} &= \begin{cases} \frac{FM_{a_{j}^{+}}}{FM_{a_{ij}}}, & \text{if } FM_{a_{j}^{+}} \leq FM_{a_{ij}} \text{ and } FM_{a_{ij}} \neq 0, \\ 1, & \text{otherwise} \end{cases}, \\ TM_{c_{ij}^{-}} &= \begin{cases} \frac{TM_{a_{ij}} - TM_{a_{j}^{-}}}{1 - TM_{a_{j}^{-}}}, & \text{if } TM_{a_{j}^{-}} \leq TM_{a_{ij}} \text{ and } TM_{a_{j}^{-}} \neq 1, \\ 0, & \text{otherwise} \end{cases}, \\ IM_{c_{ij}^{-}} &= \begin{cases} \frac{TM_{a_{ij}}}{1 - TM_{a_{j}^{-}}}, & \text{if } IM_{a_{j}^{-}} \geq IM_{a_{ij}} \text{ and } IM_{a_{j}^{-}} \neq 0, \\ 1, & \text{otherwise} \end{cases}, \\ IM_{c_{ij}^{-}} &= \begin{cases} \frac{FM_{a_{ij}}}{IM_{a_{j}^{-}}}, & \text{if } IM_{a_{j}^{-}} \geq IM_{a_{ij}} \text{ and } IM_{a_{j}^{-}} \neq 0, \\ 1, & \text{otherwise} \end{cases}, \\ FM_{c_{ij}^{-}} &= \begin{cases} \frac{FM_{a_{ij}}}{FM_{a_{j}^{-}}}, & \text{if } FM_{a_{j}^{-}} \geq FM_{a_{ij}} \text{ and } FM_{a_{j}^{-}} \neq 0, \\ 1, & \text{otherwise} \end{cases}, \\ I, & \text{otherwise} \end{cases}, \\ \end{array}$$

and the components in the IV-NNs c_{ij}^+ and c_{ij}^- contain the following forms:

$$TM_{c_{ij}^{+}} = \begin{cases} \left[\frac{\inf TM_{a_{j}^{+}} - \inf TM_{a_{ij}}}{1 - \inf TM_{a_{ij}}}, \frac{\sup TM_{a_{j}^{+}} - \sup TM_{a_{ij}}}{1 - \sup TM_{a_{ij}}}\right], \text{ if } TM_{a_{j}^{+}} \supseteq TM_{a_{ij}} \text{ and } TM_{a_{ij}} \neq [1,1], \\ [0,0], \text{ otherwise} \end{cases}$$
$$IM_{c_{ij}^{+}} = \begin{cases} \left[\frac{\inf IM_{a_{j}^{+}}}{\inf IM_{a_{ij}}}, \frac{\sup IM_{a_{j}^{+}}}{\sup IM_{a_{ij}}}\right], \text{ if } IM_{a_{j}^{+}} \subseteq IM_{a_{ij}} \text{ and } IM_{a_{ij}} \neq [0,0], \\ [1,1], \text{ otherwise} \end{cases}$$

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$$\begin{split} FM_{c_{ij}^{+}} &= \left\{ \begin{bmatrix} \inf FM_{a_{j}^{+}}, \sup FM_{a_{j}^{+}} \\ \inf FM_{a_{y}^{-}}, \sup FM_{a_{y}^{-}} \end{bmatrix}, if \ FM_{a_{j}^{+}} \subseteq FM_{a_{y}^{-}} \ and \ FM_{a_{y}^{-}} \neq [0,0], \\ &[1,1], \ otherwise \end{split} \right\}, \\ TM_{c_{ij}^{-}} &= \left\{ \begin{bmatrix} \inf TM_{a_{j}^{-}} - \inf TM_{a_{j}^{-}} \\ 1 - \inf TM_{a_{j}^{-}} \end{bmatrix}, \sup TM_{a_{i}^{-}} - \sup TM_{a_{j}^{-}} \\ &[0,0], \ otherwise \end{aligned} \right\}, \\ IM_{c_{ij}^{-}} &= \left\{ \begin{bmatrix} \inf IM_{a_{ij}^{-}} \\ \inf IM_{a_{j}^{-}} \end{bmatrix}, \sup IM_{a_{j}^{-}} \\ &[0,0], \ otherwise \end{aligned} \right\}, if \ IM_{a_{j}^{-}} \supseteq IM_{a_{y}^{-}} \ and \ IM_{a_{j}^{-}} \neq [0,0], \\ &[1,1], \ otherwise \end{aligned} \\ FM_{c_{ij}^{-}} &= \left\{ \begin{bmatrix} \inf FM_{a_{j}^{-}} \\ \inf FM_{a_{j}^{-}} \end{bmatrix}, \sup FM_{a_{j}^{-}} \end{bmatrix}, if \ FM_{a_{j}^{-}} \supseteq IM_{a_{y}^{-}} \ and \ IM_{a_{j}^{-}} \neq [0,0], \\ &[1,1], \ otherwise \end{aligned} \right\}, if \ FM_{a_{j}^{-}} \supseteq FM_{a_{j}^{-}} \ and \ FM_{a_{j}^{-}} \neq [0,0], \\ &[1,1], \ otherwise \end{aligned}$$

Step 3. By Eq. (1) and (2), we calculate the score values of $S(d_i^+)$ and $S(d_i^-)$ (i = 1, 2, ..., m).

Step 4. The relative closeness degree of each alternative with respect to the S-NN ideal solution (*i* = 1, 2, ..., *m*) is calculated by

$$C_{i} = \frac{S(d_{i}^{-})}{S(d_{i}^{-}) + S(d_{i}^{+})} \text{ for } C_{i} \in [0, 1].$$
(23)

Clearly, the larger value of C_i reveals that an alternative is closer to the ideal solution and farther from the negative ideal solution simultaneously. Therefore, all the alternatives can be ranked in the descending order according to the values of C_i (i = 1, 2, ..., m). The alternative with the largest value is chosen as the best one.

Step 5. End.

5. Illustrative example

For convenient comparison, we consider the multi-attribute DM problem adapted from [12]. Some investment company needs to invest a sum of money into the best company. Then, the panel indicates four possible alternatives as their set $P = \{P_1, P_2, P_3, P_4\}$, where P_1, P_2, P_3 , and P_4 are denoted as a car company, a food company, a computer company, and an arms company, respectively. To select the best company, they must be assessed by the three attributes: r_1 (risk), r_2 (growth) and r_3 (environmental impact), while their weight vector is specified by w = (0.35, 0.25, 0.4). The four alternatives are assessed over the three attributes by the suitable assessments, then their assessment values are represented by the form of S-NNs (SV-NNs and IV-NNs) and constructed as the SV-NN decision matrix:

$$D = (a_{ij})_{m \times n} = \begin{bmatrix} \langle 0.4, 0.2, 0.3 \rangle & \langle 0.4, 0.2, 0.3 \rangle & \langle 0.2, 0.2, 0.5 \rangle \\ \langle 0.6, 0.1, 0.2 \rangle & \langle 0.6, 0.1, 0.2 \rangle & \langle 0.5, 0.2, 0.2 \rangle \\ \langle 0.3, 0.2, 0.3 \rangle & \langle 0.5, 0.2, 0.3 \rangle & \langle 0.5, 0.3, 0.2 \rangle \\ \langle 0.7, 0.1, 0.1 \rangle & \langle 0.6, 0.1, 0.2 \rangle & \langle 0.4, 0.3, 0.2 \rangle \end{bmatrix}$$

and the IV-NN decision matrix:

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$$D = (a_{ij})_{m \times r}$$

	\[(0.4,0.5],[0.2,0.3],[0.3,0.4]\]	<pre>([0.4,0.5],[0.2,0.3],[0.3,0.4])</pre>	<pre>([0.2,0.3],[0.2,0.3],[0.5,0.6])</pre>
=	<pre>([0.6,0.7],[0.1,0.2],[0.2,0.3])</pre>	<pre>([0.6, 0.7], [0.1, 0.2], [0.2, 0.3])</pre>	<pre>([0.5,0.6],[0.2,0.3],[0.2,0.3])</pre>
	<pre>([0.3, 0.4], [0.2, 0.3], [0.3, 0.4])</pre>	<pre>([0.5, 0.6], [0.2, 0.3], [0.3, 0.4])</pre>	<pre>([0.5,0.6],[0.3,0.4],[0.2,0.3])</pre>
	<pre>([0.7,0.8],[0.1,0.2],[0.1,0.2])</pre>	<pre>([0.6, 0.7], [0.1, 0.2], [0.2, 0.3])</pre>	<pre>([0.4, 0.5], [0.3, 0.4], [0.2, 0.3])</pre>

On the one hand, the proposed DM approach can be applied in the DM problem with SV-NNs and depicted by the following decision steps:

Step 1. By $a_j^+ = \langle TM_j^+, IM_j^+, FM_j^+ \rangle = \langle \max_i (TM_{ij}), \min_i (IM_{ij}), \min_i (FM_{ij}) \rangle$ (*i* = 1, 2, 3, 4; *j* = 1, 2, 3) for the SV-NN decision matrix $D = (a_{ij})_{m \times n}$, we can determine the SV-NN positive ideal solution (ideal alternative):

$$P^{+} = \{a_{1}^{+}, a_{2}^{+}, a_{3}^{+}\} = \{<0.7, 0.1, 0.1 >, <0.6, 0.1, 0.2 >, <0.5, 0.2, 0.2 >\}, a_{1}^{+} = \{a_{1}^{+}, a_{2}^{+}, a_{3}^{+}\} = \{<0.7, 0.1, 0.1 >, <0.6, 0.1, 0.2 >, <0.5, 0.2, 0.2 >\}$$

then by $a_j^- = \langle TM_j^-, IM_j^-, FM_j^- \rangle = \langle \min_i(TM_{ij}), \max_i(IM_{ij}), \max_i(FM_{ij}) \rangle$ (*j* = 1, 2, ..., *n*), we can determine the SV-NN negative ideal solution (non-ideal alternative):

 $P^{-} = \{a_{1}^{-}, a_{2}^{-}, a_{3}^{-}\} = \{< 0.3, 0.2, 0.3 >, < 0.4, 0.2, 0.3 >, < 0.2, 0.3, 0.5 >\}.$

Step 2. By using Eqs. (19) and (21), we can obtain the two aggregated values d_i^+ and d_i^- (*i* = 1, 2, ..., *m*) for each alternative P_i (*i* = 1, 2, ..., *m*):

 $d_1^+ = <0.4126, 0.6598, 0.4264>, d_2^+ = <0.0958, 1.0000, 0.7846>, d_3^+ = <0.2970, 0.5610, 0.6152>, and d_4^+ = <0.0703, 0.8503, 1.0000>;$

 $d_1^- = <0.0525, 0.8503, 1.0000>, d_2^- = <0.3844, 0.5610, 0.5435>, d_3^- = <0.2083, 1.0000, 0.6931>, and d_4^- = <0.4013, 0.6598, 0.4264>.$

Step 3. By applying Eq. (1), we calculate the score values of $S(d_i^+)$ and $S(d_i^-)$ (*i* = 1, 2, 3, 4):

 $S(d_1^+) = 0.4421$, $S(d_2^+) = 0.1037$, $S(d_3^+) = 0.3736$, and $S(d_4^+) = 0.0733$;

 $S(d_1^-) = 0.0674$, $S(d_2^-) = 0.4267$, $S(d_3^-) = 0.1717$, and $S(d_4^-) = 0.4384$.

Step 4. By using Eq. (23), we calculate the relative closeness degrees of each alternative with respect to the SV-NN ideal solution:

 $C_1 = 0.1323$, $C_2 = 0.8044$, $C_3 = 0.3149$, and $C_4 = 0.8567$.

Since the ranking order of the relative closeness degrees is $C_4 > C_2 > C_3 > C_1$, the ranking order of the four alternatives is $P_4 \succ P_2 \succ P_3 \succ P_1$. Hence, the best alternative is P_4 .

On the other hand, the proposed DM approach can be also applied in the DM problem with IV-NNs and depicted by the following decision steps:

Step 1. By
$$a_j^+ = \langle TM_j^+, IM_j^+, FM_j^+ \rangle = \langle \begin{bmatrix} \max_i (\inf TM_{ij}), \max_i (\sup TM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \min_i (\inf IM_{ij}), \min_i (\sup IM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \min_i (\inf FM_{ij}), \min_i (\sup FM_{ij}) \end{bmatrix} \rangle$$
 (*i* = 1, 2, 3, 4; *j* = 1, 2, 3)

for the IV-NN decision matrix $D = (a_{ij})_{m \times n}$, we can determine the IV-NN positive ideal solution (ideal alternative):

$$P^{+} = \{a_{1}^{+}, a_{2}^{+}, a_{3}^{+}\} = \left\langle \begin{array}{c} < [0.7, 0.8], [0.1, 0.2], [0.1, 0.2] >, \\ < [0.6, 0.7], [0.1, 0.2], [0.2, 0.3] >, \\ < [0.5, 0.6], [0.2, 0.3], [0.2, 0.3] > \end{array} \right\rangle$$

By
$$a_j^- = \langle TM_j^-, IM_j^-, FM_j^- \rangle = \left\langle \begin{bmatrix} \min_i (\inf TM_{ij}), \min_i (\sup TM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \max_i (\inf IM_{ij}), \max_i (\sup IM_{ij}) \end{bmatrix}, \\ \begin{bmatrix} \max_i (\inf FM_{ij}), \max_i (\sup FM_{ij}) \end{bmatrix} \right\rangle$$
 $(j = 1, 2, ..., n), \text{ we can}$

determine the IV-NN negative ideal solution (non-ideal alternative):

$$P^{-} = \{a_{1}^{-}, a_{2}^{-}, a_{3}^{-}\} = \left\langle \begin{array}{c} < [0.3, 0.4], [0.2, 0.3], [0.3, 0.4] >, \\ < [0.4, 0.5], [0.2, 0.3], [0.3, 0.4] >, \\ < [0.2, 0.3], [0.3, 0.4], [0.5, 0.6] > \end{array} \right\rangle.$$

Step 2. By using Eqs. (20) and (22), we can obtain the two aggregated values d_i^+ and d_i^- (*i* = 1, 2, ..., *m*) for each alternative P_i (*i* = 1, 2, ..., *m*):

 $d_1^+ = <$ [0.4126, 0.4894], [0.6598, 0.7841], [0.4264, 0.5533]>, $d_2^+ = <$ [0.0958, 0.1323], [1.0000, 1.0000], [0.7846, 0.8677]>, $d_3^+ = <$ [0.2970, 0.3665], [0.5610, 0.6988], [0.6152, 0.7301]>, and $d_4^+ = <$ [0.0703, 0.0854], [0.8503, 0.8913], [1.0000, 1.0000]>;

 $d_1^- = \langle [0.0525, 0.0618], [0.8503, 0.8913], [1.0000, 1.0000] \rangle, d_2^- = \langle [0.3844, 0.4480], [0.5610, 0.6988], [0.5435, 0.6377] \rangle, d_3^- = \langle [0.2083, 0.2439], [1.0000, 1.0000], [0.6931, 0.7579] \rangle$, and $d_4^- = \langle [0.4013, 0.4763], [0.6598, 0.7841], [0.4264, 0.5533] \rangle$.

Step 3. By applying Eq. (2), we calculate the score values of $S(d_i^+)$ and $S(d_i^-)$ (*i* = 1, 2, 3, 4):

 $S(d_1^+) = 0.4131$, $S(d_2^+) = 0.0960$, $S(d_3^+) = 0.3431$, and $S(d_4^+) = 0.0690$;

 $S(d_1^-) = 0.0621$, $S(d_2^-) = 0.3986$, $S(d_3^-) = 0.1669$, and $S(d_4^-) = 0.4090$.

Step 4. By using Eq. (23), we calculate the relative closeness degrees of each alternative with respect to the SV-NN ideal solution:

 $C_1 = 0.1307$, $C_2 = 0.8059$, $C_3 = 0.3272$, and $C_4 = 0.8556$.

Since the ranking order of the relative closeness degrees is $C_4 > C_2 > C_3 > C_1$, the ranking order of the four alternatives is $P_4 > P_2 > P_3 > P_1$. Hence, the best alternative is P_4 .

By the comparison of the above decision results with the decision results obtained in [12], both the ranking order of the four alternatives and the best one above are the same as in [12].

Aggregation operator	Score value	Relative closeness degree	Ranking order
SV-NNWSOAA	$S(d_{1^+}) = 0.4421, S(d_{2^+}) = 0.1037,$ $S(d_{3^+}) = 0.3736, S(d_{4^+}) = 0.0733;$ $S(d_1^-) = 0.0674, S(d_2^-) = 0.4267,$ $S(d_3^-) = 0.1717, S(d_4^-) = 0.4384$	$C_1 = 0.1323, C_2 = 0.8044, C_3 = 0.3149, C_4 = 0.8567$	$P_4 \succ P_2 \succ P_3 \succ P_1$
IV-NNWSOAA	$S(d_{1^+}) = 0.4131, S(d_{2^+}) = 0.0960,$ $S(d_{3^+}) = 0.3431, S(d_{4^+}) = 0.0690;$ $S(d_1^-) = 0.0621, S(d_2^-) = 0.3986,$ $S(d_3^-) = 0.1669, S(d_4^-) = 0.4090$	$C_1 = 0.1307, C_2 = 0.8059, C_3 = 0.3272, C_4 = 0.8556$	$P_4 \succ P_2 \succ P_3 \succ P_1$
SV-NNWAA [18, 20]	$S(d_1) = 0.5611, S(d_2) = 0.6891,$ $S(d_3) = 0.6194, S(d_4) = 0.6901$	/	$P_4 \succ P_2 \succ P_3 \succ P_1$
IV-NNWAA [18, 20]	$S(d_1) = 0.5407, S(d_2) = 0.6696,$ $S(d_3) = 0.5993, S(d_4) = 0.6712$	/	$P_4 \succ P_2 \succ P_3 \succ P_1$

Table 1. Decision results of multi-attribute DM approaches regarding various weighted aggregation operators of SV-NNs and IV-NNs

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To demonstrate the effectiveness and rationality of the proposed DM approach in this paper, we compare it with existing DM approaches based on the SV-NNWAA and IV-NNWAA operators [18, 20]. By directly using the SV-NNWAA operator of Eq. (3) and IV-NNWAA operator of Eq. (4) and the score function of Eqs. (1) and (2), we can obtain all the aggregated values of $d_i = SV - NNWAA(a_{i1}, a_{i2}, a_{i3}, a_{i4})$ and $d_i = IV - NNWAA(a_{i1}, a_{i2}, a_{i3}, a_{i4})$, and then the score values of $S(d_i)$ and decision results for each alternative P_i (i = 1, 2, ..., m) are tabulated in Table 1.

In Table 1, all the ranking orders of the four alternatives given by the multi-attribute DM approaches based on the SV-NNWSOAA, IV-NNWSOAA, SV-NNWAA, and IV-NNWAA operators are identical, and then the best choices indicate the same alternative *P*₄, which show the effectiveness of the proposed approach. Clearly, the DM results obtained by the SV-NNWSOAA and IV-NNWSOAA operators reveals stronger identification than the DM results obtained by existing SV-NNWAA and IV-NNWAA operators [18, 19] because the values of the relative closeness degrees show bigger difference than the score values in existing approaches [18, 19]. Therefore, the DM method proposed in this paper is reasonable and provides an effective DM way for decision-makers.

6. Conclusion

Regarding existing subtraction operations of S-NNs (SV-NNs and IV-NNs), this paper firstly presented the SV-NNSOWAA and IV-NNSOWAA operators for S-NNs as a necessary complement to existing aggregation operators of S-NNs. Next, we developed a multi-attribute DM approach based on the SV-NNWSOAA and IV-NNSOWAA operators for the first time. Finally, an illustrative example was presented to demonstrate the applicability and effectiveness of the developed approach. However, the main advantage of the proposed DM approach is that the DM results in this study reveals stronger identification than the DM results of existing DM approaches. In the future work, the developed approach will be further extended to other fields, such as image processing and clustering analysis.

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